



2023 SERVICE BROCHURE



***BUILT TO
PERFORM***

1-844-397-8677

www.DYConcretePumps.com



DYConcretePumps

WHY DY?



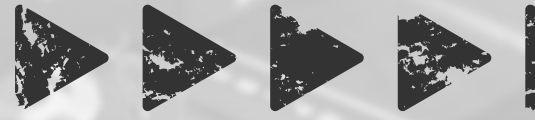
WHY CHOOSE DY?

It's All About the People!

DY Concrete Pumps is the right choice, because we have the right people.

In the middle of the day, or in the middle of the night, DY is available to help.

ABOUT DY



DY Concrete Pumps was established in 1992 and has become a global leader in the concrete pump industry since then. Over the past 30 years, DY Korea has gained the reputation of manufacturing high-quality, dependable concrete pumps for countries around the globe. DY Concrete Pumps North America was born to provide these proven pumps to the North American market at a competitive price and with superior support from our US headquarters and Canadian branch.



DY Concrete Pumps' three locations are conveniently placed to provide quick service to our North American customers no matter the location. Our main office is in Dallas/Fort Worth, Texas with locations in Ohio, and Calgary, Alberta, Canada. Our Dallas-Fort Worth headquarters is equipped with a parts, service, and sales facility that is ready to meet your needs regardless of where you are on the continent.



**QUALITY
EQUIPMENT**



**EXPERT
TEAM**



**IMPECCABLE
SUPPORT**

Concrete Pumps



With four decades of business experience, DY is a time-tested concrete pump company that understands the individual needs of owners and operators. We understand the importance of using the highest-quality materials to ensure our pumps exceed our customers' performance and durability standards. All our products are made with superior-grade steel and utilize advanced robot welding techniques to guarantee unparalleled quality.

Every DY Concrete Boom Pump features DY's patented hydraulic cylinders for smooth, efficient operation. DY Korea's automotive, hydraulic, and industrial machine departments also supply notable manufacturers such as John Deere, Caterpillar, Ford, and General Motors.

Services



Service Center

Parts

24/7 Support



DY Concrete Pumps is proud to offer our customers industry-leading service and support. Our customer support network offers tested, real-world experience to help solve any issue at any time of the day or anywhere you are. For problems that require more than a phone call, our parts department guarantees overnight parts shipping to North American customers. DY's Texas Headquarters are also home to one of America's few dedicated concrete pump service centers, state-of-the-art paint facilities, and mobile mechanics on standby. We take service and support seriously so we can keep our customers pumping!

THE DY DIFFERENCE



DY Concrete Pumps provides superior engineering

with high-quality craftsmanship and design. Our pumps are assembled and tested at our North American centers to ensure each machine meets your high-performance standards.

DY Concrete Pumps are Built to Perform.

DY designs with the owner and operator in mind because our team has end-user experience. We build our pumps to be as operator friendly as possible with simple, reliable controls and no complicated computer systems.

Most importantly, when purchasing a DY

you gain access to unprecedented customer service. Our support network is a team of knowledgeable professionals who build the pumps, service them, or operate them daily. With 400 years of experience across all aspects of the industry, DY's support network is available 24/7 to solve any problem in the field or over the phone.

That's the DY Difference.

DY

THE ONLY CONCRETE PUMP SERVICE CENTER IN TEXAS!

DY Concrete Pumps trained, professional staff and industry-leading pump technicians are always ready to help and have over 400 years of combined concrete pump industry experience.

Our Texas-based headquarters houses DY's service, parts, and sales departments all at one convenient location to better serve you and your concrete pump needs.



Concrete Pumps Inc.



DY PARTS AND SERVICE CENTER

DY Concrete Pumps dedicated Service Center is operated by industry-leading pump technicians who are ready to assist you with any of your concrete pump needs. The DY Service Center conveniently provides pump maintenance for every concrete pump make and model available in the United States and Canada. Our ability to work on a wide range of concrete pumps sets the DY Service Center apart from most service options currently available. Expect fast, attentive service from our knowledgeable staff at our Service Center. The DY Service Center is the premier choice for concrete pump maintenance; we know how to get it done.

PARTS AVAILABLE FOR SAME OR NEXT DAY DELIVERY ANYWHERE IN NORTH AMERICA

DY Concrete Pumps promises to provide excellent customer service and superior parts support. We are continually working to improve our parts support network by increasing parts and service coverage on the East Coast, West Coast, and Canada. Because of our parts support system, we can guarantee overnight parts shipping to our North American consumers. DY Concrete Pumps values our customers and will continue to invest in expanding our parts network to better serve our customers.

**We provide a Toll Free 24/7
customer support and parts line
1-844-DY-PUMPS (397-8677)**



WE SERVICE ALL PUMPS!

Not a DY? Not a problem!

The DY Service center is the only concrete pump service center in Texas, and it's not just for DY pumps. Our dedicated service team includes decades of industry experience around all makes and models of concrete pumps. We're capable of working on any pump in your fleet!



We Work On

Putzmeister / Sany

Schwing

Alliance

Concord

Cifa

Reed

And More!



MULTIQUIP CERTIFIED REPAIR SHOP



MULTIQUIP®

We service and repair ALL Multiquip equipment.

From small equipment to power trowels, generators, and trailer pumps.



ELECTRICAL DIAGNOSTICS & REPAIR



Bring your problem to us and we'll do our best to get you back out pumping again! We have experience servicing the electronics of almost all makes and models of concrete pumps.

RADIO REMOTE REPAIR



We can repair most make and model radio remote systems including but not limited to: HBC, Scanreco, and Autech.

AUTECH REMOTE SYSTEMS

Ask us about our versatile Autech radio remote systems. Compatible with DY, Putz, Alliance, Concord, and other non-can bus systems.

**BUILT TO
PERFORM**



BOOM SYSTEMS



Re-piping your boom system is a cumbersome and time-consuming job. Looking to re-pipe your concrete pump but don't have the time or the manpower to do so? We will remove and replace your pipe system for you!

Don't have a parts book? No problem. Drop your pump off, and we can measure the sections for you! We make systems in-house for all makes and models.

Contact our parts department today for a price on your next boom pipe system.

INSPECTION REPORTS



Keep your fleet running in peak condition with regular Inspection Reports by one of our expert Service Technicians.

Inspection Reports include a 40-point system inspection, consulting, and a detailed report on necessary or upcoming maintenance.



CONCRETE PUMP REFURBISHING



Breathe new life into your old pump!

Our service and paint departments are capable of top to bottom refurbishment on any pump. A DY complete refurbishment includes an outstanding repaint to your specification and a full service of the pump and its chassis. Let our team take care of your pump and restore it to like new.



THE LARGEST PAINT BOOTH IN THE SOUTH

We've got the space and the people

to customize your machine exactly how you want it. We are proud of the detail our painters put into your pump to get it exactly right. We offer an unlimited variety of paint varieties, and your sales representative will even mail you samples to ensure your machine will be perfect. DY's expert paint department can paint anything you can imagine!



Jose Garcia

Paint Department Manager
Toll Free: 1-844-397-8677



Samuel Najera

Paint Department Assistant Manager
Toll Free: 1-844-397-8677



DY PARTS

WE FEATURE A DEDICATED PARTS DEPARTMENT IN EVERY LOCATION

that carries an extensive inventory of all the parts and components you need to keep your pumps up and running.

All OEM DY replacement parts offer the same exceptional quality as the originals to deliver relentless performance in even the most extreme operating conditions.



WE OFFER A COMPLETE SELECTION OF PUMP REPLACEMENT PARTS

While we design, engineer and construct all DY products to provide many years of reliable service, you may still need to replace worn or damaged parts as well as OEM DY wear parts and twin wall boom systems to keep your pump in peak operating condition.

BUILT TO *PERFORM*







24/7 CUSTOMER SUPPORT

ACROSS NORTH AMERICA, YOU CAN COUNT ON DY CONCRETE PUMPS CUSTOMER SUPPORT.

We understand that time is precious, and nothing is more critical than continual on-site support. DY Concrete Pumps guarantees quick responses and immediate solutions. Trust our expert staffs combined industry experience of over 400 years to serve you and your business efficiently, professionally, and promptly.

DY CONCRETE PUMPS STARTS WITH QUALITY MANUFACTURING FOR EVERY UNIT AND BACKS IT UP WITH:

- 🌐 OVER THE PHONE TECHNICAL SUPPORT
- 🌐 REGIONAL FIELD SERVICE PERSONNEL
- 🌐 COMPLETE START UP ASSISTANCE
- 🌐 OVERNIGHT DY REPLACEMENT PARTS



SERVICE TEAM ▶ ▶ ▶ ▶ ▶ ▶ ▶ ▶

Experts at Your Service



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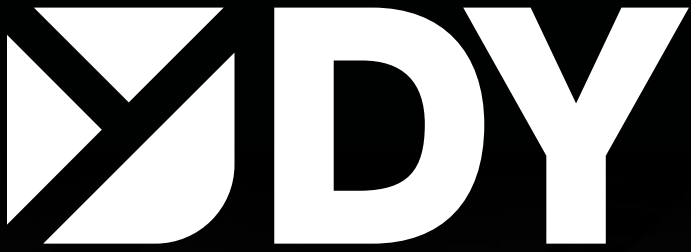
Concrete Pumps Inc.





CYCLONE

2015-2016



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DYConcretePumps

**BUILT TO
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Dallas-Forth Worth, Texas Headquarters

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