

Concrete Pumps Inc.

**BUILT TO
PERFORM**

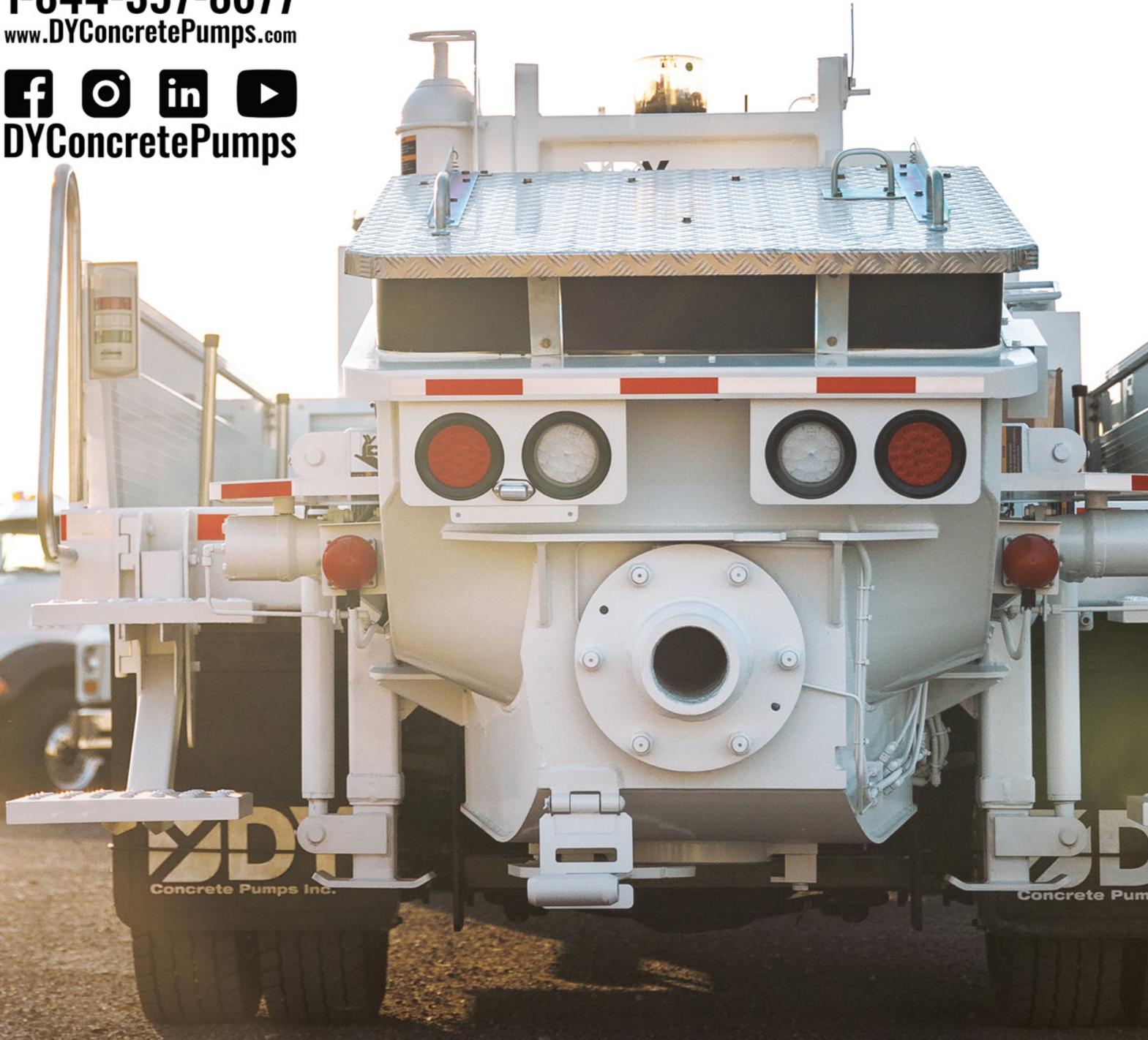
1-844-397-8677

www.DYConcretePumps.com



DYConcretePumps

SERVICE BROCHURE



THE DY SERVICE CENTER

COMPREHENSIVE SERVICE FOR ALL MAKES AND MODELS OF CONCRETE PUMPS

DY Concrete Pumps' dedicated Service Center is operated by industry-leading pump technicians ready to assist you with any of your concrete pump needs. The DY Service Center conveniently provides pump maintenance for every concrete pump make and model available in the United States and Canada. Our ability to work on a wide range of concrete pumps sets the DY Service Center apart from most service options currently available.

Expect fast, attentive service from our knowledgeable staff at our Service Center. The DY Service Center is the premier choice for concrete pump maintenance; we know how to get it done.

Some of the services we offer include:

● **REMOTE CONTROL REPAIR**

On top of carrying Autech Remote Systems, our team can repair most make and model remote systems. Including but not limited to: HBC, Scanreco, and Autech.

● **BOOM SYSTEM REPLACEMENT**

Re-piping your boom system is a cumbersome and time-consuming job. Looking to re-pipe your concrete pump but don't have the time or manpower to do so? The DY Service Team will remove and replace your system for you. We measure and make systems in-house for all makes and models.

● **SERVICE ON ALL MAKES AND MODELS**

The DY Service Center is not just for DY Pumps. Our talented service team has decades of industry experience working with all makes and models of concrete pumps, including, but not limited to, Putzmeister, Sany, Schwing, Alliance, Concord, Cifa, and Reed.

● **INSPECTION REPORTS**

Keep your fleet running in peak condition with regular Inspection Reports by one of our expert Service Technicians. Inspection Reports include a 40-point system inspection, consulting, and a detailed report on necessary or upcoming maintenance.





**CALL TO SCHEDULE AN
APPOINTMENT TODAY!
1-844-397-8677**

JDY
Concrete Pumps Inc.

1-844-397-8677



CONCRETE PUMPS

Streamline your concrete placement process with DY's superior boom and line pumps. Built using high quality components, our pumps deliver unmatched performance, living up to our 'Built To Perform' motto. From intricate pours to everyday tasks, trust our machinery to accelerate operations and prioritize worker safety.

Designed with operators in mind, DY Concrete Pumps offer consistent reliability. Whether you're a seasoned veteran or just starting, our machines ensure hassle-free operations, letting you focus on delivering quality work every time.



Features include:

- ▶ *Easy-To-Clean Hoppers*
- ▶ *360° Continuous Rotating Boom*
- ▶ *Emergency Electrical Bypass Switches*
- ▶ *Fully Customizable HBC or Autec Remote Options*
- ▶ *German-Engineered and German-Made Rexroth Hydraulic Pumps*
- ▶ *24/7 Technical Support and After-Sales Service*

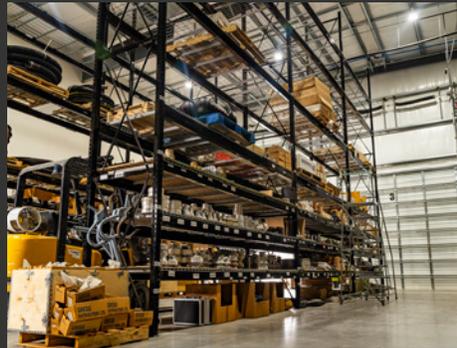
SERVICES



24/7 SUPPORT

At DY Concrete Pumps, we stand by you through the entire journey of your pump, from the initial purchase to maintenance and eventually to resale. Our commitment spans across North America, ensuring you have access to the industry's best concrete boom and line pumps.

Our promise doesn't end with the sale. We stock an extensive range of parts, readily available for same or next-day delivery.



PARTS

Beyond parts, our dedicated concrete pump service center, coupled with our expert traveling technicians, stands ready. They're here 24/7 to support and assist you, wherever and whenever needed.

At DY, a knowledgeable team member is always on standby, ready to answer your questions and guide you through the process.



SERVICE CENTER





THE DY DIFFERENCE

Setting a new standard in the concrete pumping industry.

What sets us apart is not just our high-quality, reliable machines that are assembled and tested at our North American Headquarters, but also our unwavering commitment to customer service. Our machines are engineered with the operator in mind for simplicity and efficiency, ensuring they are Built to Perform.

The true essence of the DY Difference lies in the people behind our products.

Our team is the heartbeat of DY Concrete Pumps. Comprising of experts from different aspects of concrete pumping, our team extends from skilled technicians responsible for crafting these machines to our dedicated service professionals and knowledgeable parts department staff. Many of our team members have hands-on experience in the field, giving them unique insights into your needs.

Emergencies don't wait, and neither do we.

Our 24/7 hotline ensures you're never alone when you need assistance, especially in the middle of the night or early morning. With DY, you're not just investing in a machine; you're gaining access to a network of professionals ready to support your success.

Experience the DY Difference - where quality, reliability, and exceptional service come together to redefine your concrete pumping experience.



WHY DY?

It's all about the people!

DY Concrete Pumps is the right choice because we have the right people. In the middle of the day, or in the middle of the night, DY's knowledgeable team of experts is at your disposal.

IMPECCABLE SUPPORT

QUALITY EQUIPMENT

EXPERT TEAM



ABOUT DY

DY Concrete Pumps was established in 1992 and has become a global leader in the concrete pump industry since then. Over the past 30 years, DY Korea has gained a reputation for manufacturing high-quality, dependable concrete pumps for countries around the globe. DY Concrete Pumps North America was born to provide these proven pumps to the North American market at a competitive price with superior support from our US Headquarters and Canadian branch.

DY Concrete Pumps' three locations are conveniently placed to provide quick service to our North American customers no matter the location. Our main office is located in Dallas-Fort Worth, Texas, along with locations in Dundee, Ohio, and Calgary, Alberta, Canada. Our Dallas-Fort Worth Headquarters is equipped with a parts, service, and sales facility ready to meet your needs regardless of where you are on the continent.

**BUILT TO
PERFORM**

DY
Concrete Pumps Inc.



WE SERVICE ALL PUMPS!

Not a DY? Not a problem!

The DY Service center is the only concrete pump service center in Texas, and it's not just for DY pumps. Our dedicated service team includes decades of industry experience around all makes and models of concrete pumps. The DY team is capable of working on any pump in your fleet!

**BUILT TO
PERFORM**

We Work On

Putzmeister / Sany

Schwing

Alliance

Concord

Cifa

Reed

And More!



MULTIQUIP CERTIFIED REPAIR SHOP



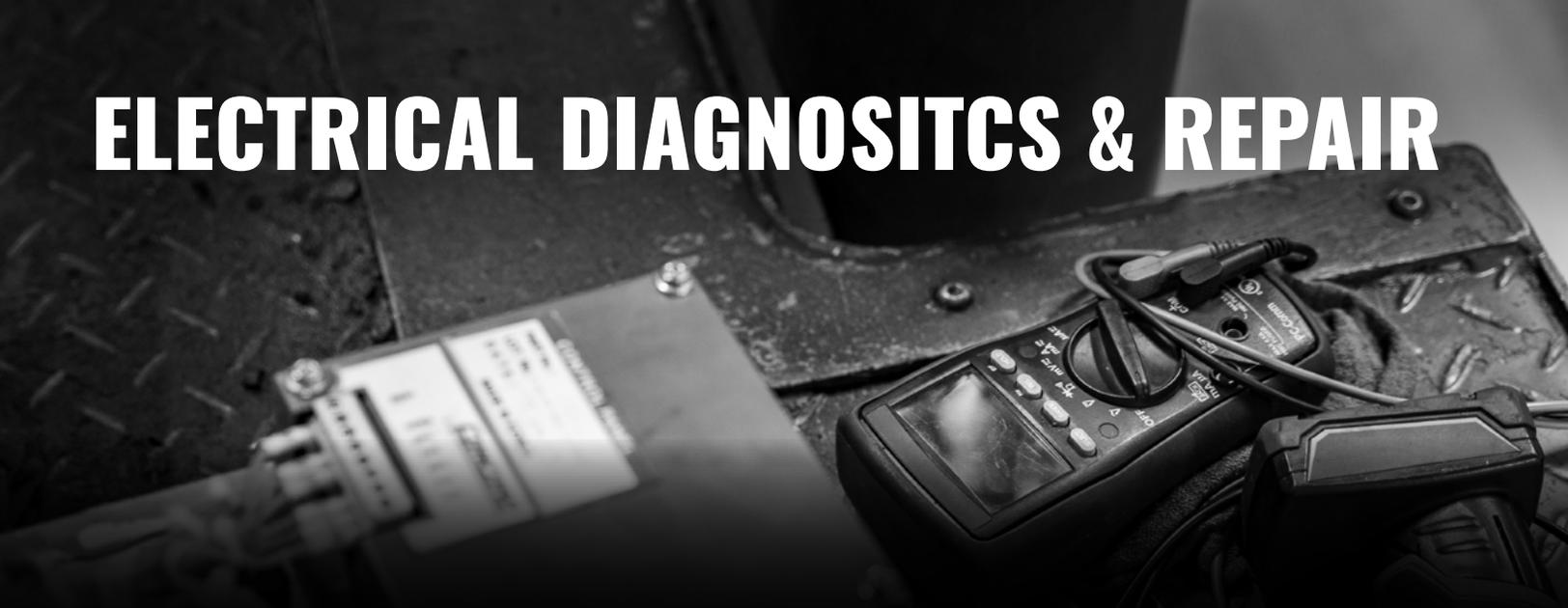
MULTIQUIP®

We service and repair ALL Multiquip equipment.

From small equipment to power trowels, generators, and trailer pumps.

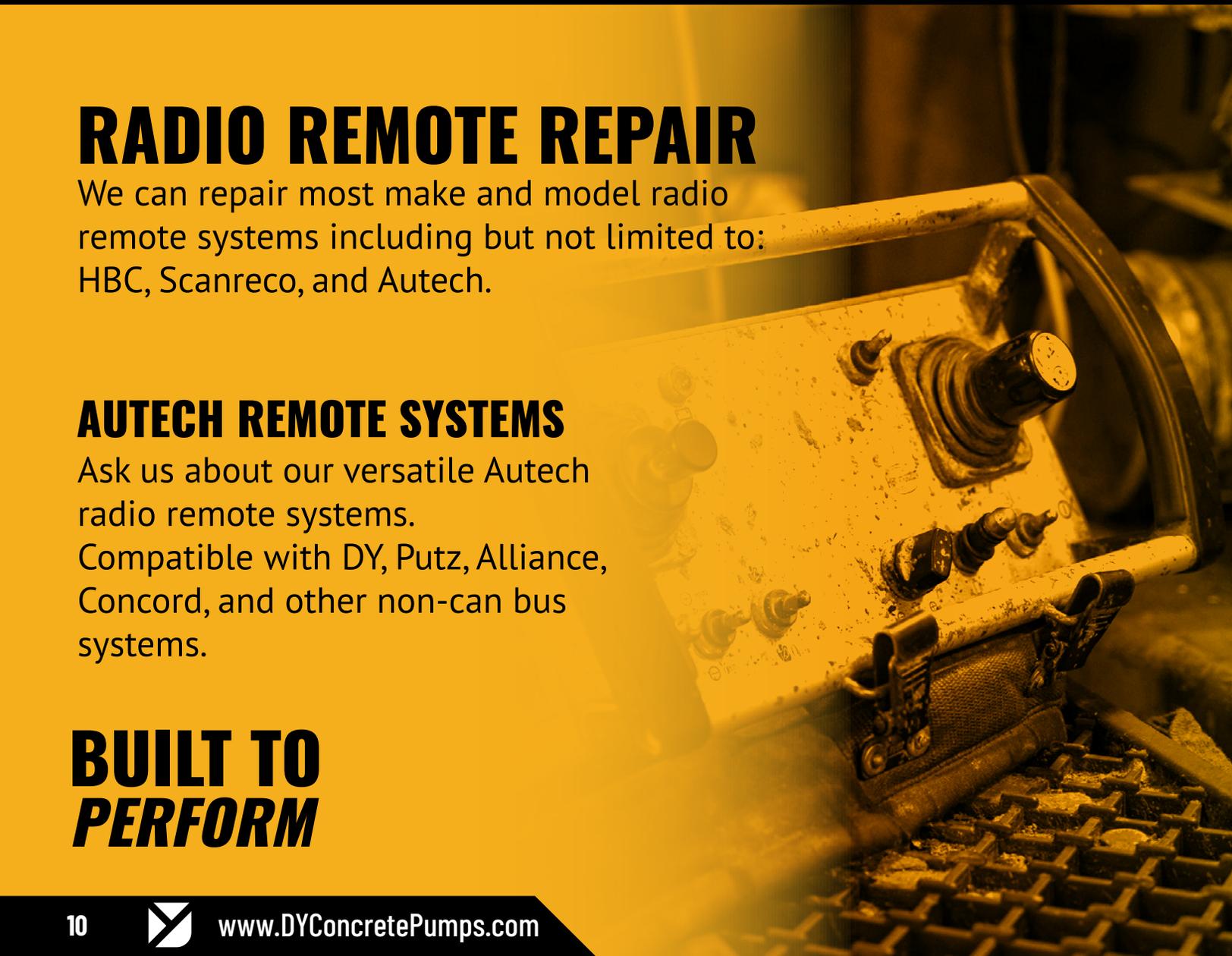


ELECTRICAL DIAGNOSTICS & REPAIR



Bring your problem to us and we'll do our best to get you back out pumping again! We have experience servicing the electronics of almost all makes and models of concrete pumps.

RADIO REMOTE REPAIR



We can repair most make and model radio remote systems including but not limited to: HBC, Scanreco, and Autech.

AUTECH REMOTE SYSTEMS

Ask us about our versatile Autech radio remote systems. Compatible with DY, Putz, Alliance, Concord, and other non-can bus systems.

**BUILT TO
PERFORM**

BOOM SYSTEMS



Re-piping your boom system is a cumbersome and time-consuming job. Looking to re-pipe your concrete pump but don't have the time or the manpower to do so? We will remove and replace your pipe system for you!

Don't have a parts book? No problem. Drop your pump off, and we can measure the sections for you! We make systems in-house for all makes and models.

Contact our parts department today for a price on your next boom pipe system.

INSPECTION REPORTS



Keep your fleet running in peak condition with regular Inspection Reports by one of our expert Service Technicians.

Inspection Reports include a 40-point system inspection, consulting, and a detailed report on necessary or upcoming maintenance.



CONCRETE PUMP REFURBISHING



Breathe new life into your old pump!

Our service and paint departments are capable of top to bottom refurbishment on any pump. A DY complete refurbishment includes an outstanding repaint to your specification and a full service of the pump and its chassis. Let our team take care of your pump and restore it to like new.



THE LARGEST PAINT IN THE BOOTH SOUTH

We've got the space and the people

to customize your machine exactly how you want it. We are proud of the detail our painters put into your pump to get it exactly right. We offer an unlimited variety of paint varieties, and your sales representative will even mail you samples to ensure your machine will be perfect. DY's expert paint department can paint anything you can imagine!



Jose Garcia

Paint Department Manager
Toll Free: 1-844-397-8677



Samuel Najera

Paint Department Assistant Manager
Toll Free: 1-844-397-8677



48X-5RZ

HOSKINSON CONTRACTING
GILLETTE, WY, USA

"I have run new pumps and old pumps and just about every brand out there, and I can tell you my DY delivers on high expectations. Working with the staff at DY versus their competitors is absolutely superior bar none; from the bottom to the top the company's full of great people that are easy to work with before and after the sale. Can't recommend DY enough and won't call anyone else for anything pump-related."

- Brody Romkee, Operator



TECHNICAL TRAINING

At DY Concrete Pumps, we believe in empowering our customers with knowledge to enhance their experience with our products.

To do that, DY offers comprehensive technical training courses catered to operators and mechanics of all levels. Our courses include introductory training on DY's electrical and hydraulic systems and more advanced training on these systems, ensuring that you gain a deep understanding of our equipment, no matter your skill level. Each session combines classroom theory with practical, hands-on training components. Our educational simulations and demonstrations ensure a dynamic learning experience that reinforces theory through hands-on practice. With an average size class of 10-12 participants, these sessions provide a personalized learning environment where every attendee can understand the intricacies of our equipment and systems.

Our instructor, Darcy Feihle, is DY's Technical Director who brings over 30 years of industry experience. With Darcy's instruction, you'll gain insights and skills that are second to none. Whether you're just starting in the field or have years of experience, our Technical Training is inclusive and aims to enrich your expertise. Join us in embracing the future of concrete pumping through DY Concrete Pumps' Technical Training and take your skills to the next level.

DY'S CURRENT TRAINING CLASSES INCLUDE:

- ▶ Intro to DY's Electrical and Hydraulic Systems
- ▶ Advanced Electrical and Hydraulic Systems
- ▶ Plus more to come!

INTERESTED IN SCHEDULING A TECHNICAL TRAINING WITH YOUR CREW AT THE DY TEXAS HEADQUARTERS? HERE'S HOW:

Simply send an email to
training@dyconcretepumps.com
for more information and to schedule a session!



BUILT TO PERFORM



DY PARTS

WE FEATURE A DEDICATED PARTS DEPARTMENT IN EVERY LOCATION

that carries an extensive inventory of all the parts and components you need to keep your pumps up and running.

All OEM DY replacement parts offer the same exceptional quality as the originals to deliver relentless performance in even the most extreme operating conditions.



WE OFFER A COMPLETE SELECTION OF PUMP REPLACEMENT PARTS

While we design, engineer and construct all DY products to provide many years of reliable service, you may still need to replace worn or damaged parts as well as OEM DY wear parts and twin wall boom systems to keep your pump in peak operating condition.

BUILT TO *PERFORM*





33X-5ZZ

CARMAN CONCRETE LTD.
CARMAN, MB, CANADA

"Dealing with DY has been a great pleasure. They truly feel like I'm part of their family every step of the way. The salesman was very knowledgeable and, the service guys definitely give their 100%, and the Parts Department has everything we need with a few jokes in between. It has been an all-round great experience, and we really enjoy the relationship we have built."

-Carl Doell, Owner

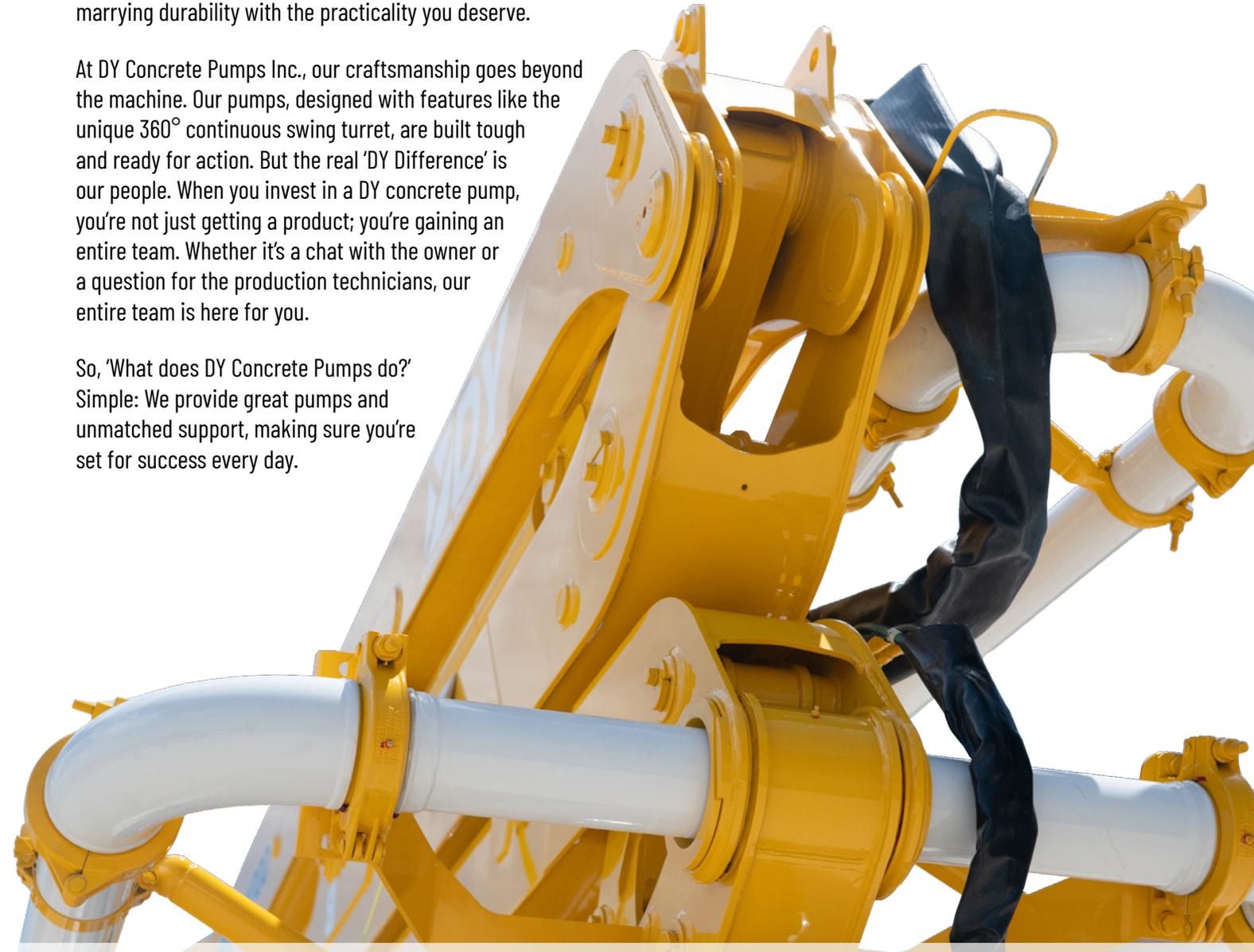


UNMATCHED PERFORMANCE, DESIGNED BY OPERATORS FOR OPERATORS

DY Concrete Pumps is your trusted partner for the concrete pump owner who demands equipment that's truly 'Built To Perform.' With our foundation grounded in the expertise of a seasoned operator, we offer machines designed by operators for operators - marrying durability with the practicality you deserve.

At DY Concrete Pumps Inc., our craftsmanship goes beyond the machine. Our pumps, designed with features like the unique 360° continuous swing turret, are built tough and ready for action. But the real 'DY Difference' is our people. When you invest in a DY concrete pump, you're not just getting a product; you're gaining an entire team. Whether it's a chat with the owner or a question for the production technicians, our entire team is here for you.

So, 'What does DY Concrete Pumps do?'
Simple: We provide great pumps and unmatched support, making sure you're set for success every day.



DY CONCRETE PUMPS TEXAS HEADQUARTERS



VISIT THE DY HEADQUARTERS IN BEAUTIFUL NORTH TEXAS!

LOCATED RIGHT OUTSIDE THE DALLAS-FORT WORTH METROPLEX IN ALVARADO, TX

- ▶ See our Texas-sized paint booth, the largest in the South!
- ▶ Visit the only concrete pump service center in Texas.
- ▶ Meet the team that builds your pumps and see our production process.

ASK YOUR SALES REPRESENTATIVE HOW TO SCHEDULE A VISIT TO OUR FACILITY!

BUILT TO PERFORM



LOCATIONS & DEALERS



Dallas-Fort Worth, Texas Headquarters

-  Parts
-  Service
-  Production
-  Engineering
-  Administration

 4521 CR 616
Alvarado, Texas, USA
76009



Alberta, Canada Facility

-  Parts
-  Service

 10720-48 St. SE
Calgary, AB, Canada
T2C 3E1



North Eastern Dealer Keim Concrete Pumping, Inc.

-  Parts
-  Service
-  Sales

 1610 Co Rd 200
Dundee, Ohio, USA
44324



MEET THE TEAM

SUPPORT AND PRODUCTION MANAGEMENT



Joey Browning

North American Parts Manager
JoeyB@dyconcretepumps.com



Scott Straley

Parts Technician - Outside Sales
Scott.Straley@dyconcretepumps.com



Alex Perez

Parts Technician
DY-PartsTech-2@dyconcretepumps.com



Jayson Wallace

Service & Technical Support
Jayson.Wallace@dyconcretepumps.com



Dusty Barrett

Service Manager
Dustin.Barrett@dyconcretepumps.com



Darcy Feihle

Technical Director
Darcy@dyconcretepumps.com



Cody Swindell

Production Manager
Cody.Swindell@dyconcretepumps.com



Dusty Mitchell

Assistant Production Manager
Dusty.Mitchell@dyconcretepumps.com



Anthony Perry

Quality Control Manager
Anthony.Perry@dyconcretepumps.com



Jose Garcia

Paint Manager
Jose.Garcia@dyconcretepumps.com



Samuel Najera Garcia

Paint Supervisor
Samuel.Garcia@dyconcretepumps.com



Braden Huggins

Marketing Manager
Braden.Huggins@dyconcretepumps.com



Rhonda Jones

Controller
Rhonda.Jones@dyconcretepumps.com



Wayne Allen

VP of Operations
Wayne@dyconcretepumps.com



Jason Delehay

Vice President
Jason@dyconcretepumps.com



Joe Delehay

President
Joe@dyconcretepumps.com



MEET THE TEAM

SALES



Michael "Doc" Dockery

Regional Sales Manager
206-637-2218

Michael.Dockery@dyconcretepumps.com



Ryan Malowney

Regional Sales Manager
213-633-9132

Ryan@dyconcretepumps.com



Larry Keim

Keim Concrete Pumping
Regional Dealer - Ohio, USA
330-231-6025

Larry@keimconcretepumping.com



Wade Jimerson

Regional Sales Manager
830-388-8237

Wade.Jimerson@dyconcretepumps.com



Lee Springer

Regional Sales Manager
706-506-7399

Lee.Springer@dyconcretepumps.com



Jeremy Peterson

Regional Sales Manager
913-205-8695

Jeremy.Peterson@dyconcretepumps.com



Jack Keeker

Service Technician & Service Sales
682-800-7123

Jack.Keeker@dyconcretepumps.com



Chris Smith

Executive Account Director
682-351-0494

SmithC@dyconcretepumps.com



Mike Morris

North America Sales Manager
214-960-9124

Mike.Morris@dyconcretepumps.com

IT'S ALL

ABOUT

THE PEOPLE!





24/7

48X-5RZ

KELLER CONCRETE PUMPING
SARASOTA, FL, USA

CUSTOMER SUPPORT

ACROSS NORTH AMERICA, YOU CAN COUNT ON DY CONCRETE PUMPS' CUSTOMER SUPPORT.

We know time is precious, and nothing is more critical than continual on-site support. DY Concrete Pumps guarantees quick responses and immediate solutions.

DY Concrete Pumps starts with quality manufacturing for every unit and backs it up with:

- ▶ *Over the Phone Technical Support*
- ▶ *Complete Start-Up Assistance*
- ▶ *Overnight DY Replacement Parts*
- ▶ *Regional Field Service Personnel*

**DY CONCRETE PUMPS
CUSTOMER SUPPORT NUMBER:**

1-844-397-9677

Call today!



EMERGENCY CONTACT

NATIONWIDE, YOU CAN COUNT ON DY'S CUSTOMER SUPPORT.

With our over 30-years of end user experience, we know how critical it is for a quick response when emergency support is needed. In the event support is required while you're on-site, you can call our two 24/7 emergency support contacts:



Dusty Barrett
Service Manager
844-397-8677

Dustin.Barrett@dyconcretepumps.com



Jayson Wallace
Customer Support & Service Director
469-460-3484

Jayson.Wallace@dyconcretepumps.com

North America Toll Free: 1-844-397-8677

24/7 Customer and Technical Support: 682-999-9859

Texas Direct Parts & Service: 682-273-0555

Canada Direct Parts & Service: 403-723-6918

BUILT TO PERFORM



63X-5RZ

CYCLONE TRUCKING INC.
LEWISVILLE, TX, USA





**BUILT TO
PERFORM**



Concrete Pumps Inc.

1-844-397-8677

www.DYConcretePumps.com



DYConcretePumps

**BUILT TO
PERFORM**

Dallas-Forth Worth, Texas Headquarters

4521 CR 616

Alvarado, Texas, USA

76009